



The Illinois Department of Human Services may be able to provide you with assistance now or help you plan for your future needs.

For more information about the Illinois Department of Human Services (IDHS), Division of Developmental Disabilities' program

or

for the phone number of the Pre-Admission Screening/Independent Service Coordination Agency (PAS/ISC) in your area, call:

1-888-337-5267

1-866-376-8446 (TTY)

You can also visit our web site at:

www.dd.illinois.gov

or

www.dhs.state.il.us

See the inside panel of this brochure for a list of all PAS/ISC agencies and their telephone numbers.

If you have questions about any Illinois Department of Human Services (IDHS) program, call or visit your IDHS' Family Community Resource Center (FCRC). We will answer your questions. If you do not know where your FCRC is or if you are unable to go there, you may call the automated helpline 24 hours a day at:

1-800-843-6154

1-800-447-6404 (TTY)

You may speak to a representative between:
8:00 a.m. - 5:30 p.m.
Monday - Friday (except state holidays)

For answers to your questions, you may also write:

Illinois Department of Human Services
Bureau of Customer Support and Services
100 South Grand Avenue East
Springfield, Illinois 62762

Visit our web site at:

www.dhs.state.il.us



Programs, activities and employment opportunities in the Illinois Department of Human Services are open and accessible to any individual or group without regard to age, sex, race, sexual orientation, disability, ethnic origin or religion. The department is an equal opportunity employer and practices affirmative action and reasonable accommodation programs.

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Do you or your family need services to help you with your developmental disability?

Now? Soon? In the future?



We are here to help!



What services are available?

The IDHS Division of Developmental Disabilities provides person-first services and supports for individuals with developmental disabilities and their families.

Possible services include:

In-home supports to help you live more independently.

Respite care to provide temporary relief to your caregiver.

Training Programs to teach you life and work skills.

Residential living arrangements to provide you with the security and care you need.

Adaptive equipment to make you more independent.

Other supports to improve your quality of life.



How can I access these services?

IDHS maintains a statewide database of people with developmental disabilities who need services. This database helps us make sure services are available to you and your family when you need them.

You must first contact your PAS/ISC agency for an interview

Based on the information you provide during this interview, the PAS/ISC will complete a “Prioritization of Urgency of Need for Services” (PUNS) form, and will put your need for services into one of these categories:

Emergency - You need immediate services

Critical - You will need services within 1 year

Planning - You will need services in 1 to 5 years

A completed PUNS form does not mean that you are eligible for services, and does not guarantee that services will be provided. However, it ensures that the IDHS knows about your need for services.

What if my needs change?

Your needs will be evaluated at least once per year. You may ask for a reevaluation at any time due to a change in circumstances.

Location of PAS/ISC Agencies

Belleville

DD SERVICES OF METRO EASTSt Clair County 618-236-7957
.....Madison County 618-656-9663

Centralia

SOUTHERN IL CASE COORDINATION..... 800-828-7422

Chicago

COMMUNITY ALTERNATIVES UNLIMITED 773-867-4000

Chicago

COMMUNITY SERVICE OPTIONS 888-276-4467

Crystal Lake

OPTIONS & ADVOCACY OF McHENRY COUNTY 888-376-8828

Decatur

PRAIRELAND SERVICE COORDINATION 800-866-8779

East Moline

COMMUNITY SERVICE OPTIONS/RIM 309-278-0020

Geneva

DAYONE NETWORK 888-282-0997

Homewood

SUBURBAN ACCESS, INC. 800-507-5057

Jacksonville

GREAT RIVER SERVICE COORDINATION 217-243-2330

Joliet

SERVICE, INC. 800-244-8008

Lincoln

CENTRAL ILLINOIS SERVICE ACCESS 877-437-9588

Lisle

PACT, INC. 800-637-7181

Loves Park

ACCESS SERVICES OF NORTHERN ILLINOIS..... 815-282-8824

Macomb

WESTERN ILLINOIS SERVICE COORDINATION 800-699-3672

Pittsfield

WEST CENTRAL SERVICE COORDINATION 888-279-4812

Pontiac

LIVINGSTON COUNTY MENTAL HEALTH BOARD 815-844-7708

Urbana

CHAMPAIGN COUNTY REGIONAL PLANNING..... 217-328-3313

**For TTY users, please call the Illinois Relay Center:
1-800-526-0844**